

Step by Step Guide for securing a ROTR Boarding Group at WDW

Practicing

- Practicing from home will help you to get familiar. (see steps 1-6 below) **You do not need a Park Reservation to practice.**
 - If you get this message: “Just a Moment!” “No Park Reservation Found” or “Is Everyone Here?“, it was successful!
 - **Update:** You may have to select your party during practice, but will not have to on the actual day you are visiting.

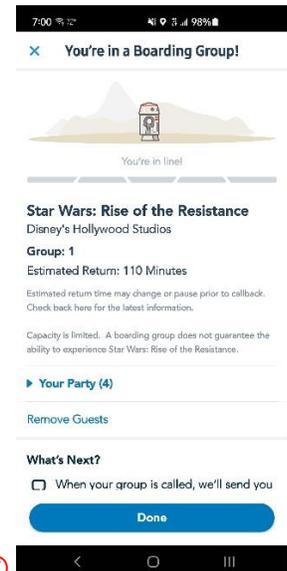
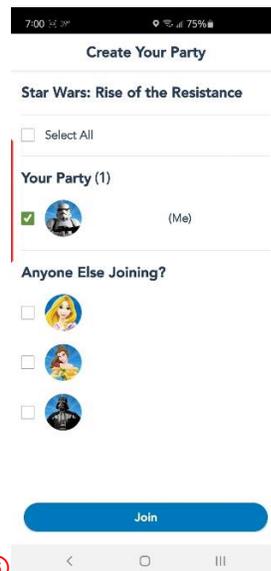
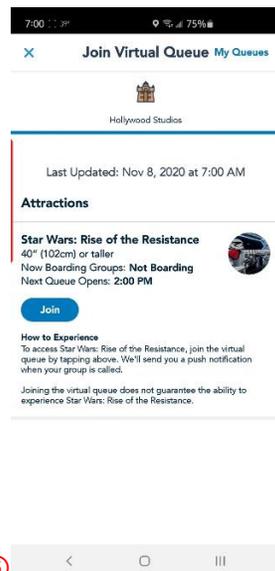
Preparing

- Your entire party needs a Park Reservation for Hollywood Studios and linked to your “My Family & Friends List” on your MDE.
- **At least 1 other member of your party should also attempt to get the Boarding Group.** (The more helping, the better your odds)
 - Other party members may use your log-in credentials from their phones without issue.
- If able, **use a standalone device displaying the world clock or time.gov and showing the clock with seconds.**
- If you are attempting alone and relying on your phone time, go in your clock settings and refresh the automatic time format.
- Determine if your signal is best at your attempting location on Wi-Fi or Cellular Data, and choose the best one.
 - Turn off your phone’s Wi-Fi if you plan to use Cellular Data.
- Before 7am from outside the park or 1pm inside the park, sign out and log back in to the My Disney Experience app.
- Close all other Apps, you may want to turn off all notifications on your phone to cancel any pop-ups or other distractions.
- **Important:** Focus only on hitting the 3 join buttons as fast as you can, do not pause to see who is selected in your party.
 - If some members of your party are not automatically selected, a CM can resolve this and add them later. **GOOD LUCK!**

Attempting

- ① Shortly before 7am or 1pm from the MDE home page, scroll down to the “Star Wars RotR Request Access with VQ” card.
- ② Click the Join button early to confirm that your party’s data is cached in the app. Return back to the home page.
- ③ Count down the seconds by watching the time. (align the ‘Join’ button to the center of your phone screen)
- ④ At 6:59:59 or 12:59:59, tap the ‘Join’ button on the home page. (let the clock tick to :59, then hit Join)
- ⑤ When the next page loads, quickly tap the blue ‘Join’ button. (this is the ‘Join Virtual Queue’ page)
- ⑥ When the next page loads, quickly tap the large blue ‘Join’ button near the bottom. (this is the ‘Create Your Party’ page)
- ⑦ The Boarding Group confirmation page will now display your group number and estimated return time.

**If there was some type of error on Disney’s part, take a screen capture/ screenshot to show to a Cast Member.*



* After securing your BG, if any party members are missing, see a CM and they will manually add them on.

* **Insider Tip:** You can arrive hours after your return time window. So, no need to rush or change your existing plans.