

Checklist & Step by Step Guide for joining a Virtual Queue at WDW

Tips & Advice

- Your entire party needs a Park Reservation to where the attraction is and linked to your “My Family & Friends List” on your MDE.
- **At least 1 other member of your party should also attempt to join the Virtual Queue.** (The more helping, the better your odds)
 - Other party members may use your log-in credentials from their phones without issue.
- If able, **use a standalone device displaying the world clock or time.gov and showing the clock with seconds.**
- If you are attempting alone and relying on your phone time, go in your clock settings and refresh the automatic time format.
- Determine if your signal is best at your attempting location on Wi-Fi or Cellular Data, and choose the best one.
 - Turn off your phone's Wi-Fi if you plan to use Cellular Data.
- Well before 7am from outside the park or 1pm from inside the park, sign out and log back in to the My Disney Experience app.
 - Close all other Apps. You may want to turn off all notifications on your phone to cancel any pop-ups or other distractions.

Preparing & Attempting

- ① Up to 1 hour before 7am or 1pm from the MDE home page, scroll down to the “Virtual Queue” card.
- ② Click on the “Virtual Queue” card. This will take you to the “Join Virtual Queue” page.
 - *If applicable, choose the park that you will be visiting.
- ③ Tap the blue “Confirm Your Party” button. This will take you to the “Review Details” page.
 - *Scroll down to review your selected party members and tap “Change Party” to modify if desired.
- ④ At 6:59:00am or 12:59:00pm from the “Review Details” page, count down the seconds by watching the time.
- ⑤ **After the clock ticks to 6:59:59, hit the “Refresh” button and continue tapping when the “Join Virtual Queue” button appears.**
 - *The “Join Virtual Queue” button will appear at the same location where the “Refresh” button was.
- ⑥ The Boarding Group confirmation page will now display your group number and estimated return time.
 - *If there was some type of error on Disney's part, take a screenshot to show to a Cast Member.

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Virtual Queue

Remy's Ratatouille Adventure - Request Access With Virtual Queue

Request to join the virtual queue at 7:00 AM (prior to park entry) with a valid Disney Park Pass reservation. Or, try at 1:00 PM after you've entered EPCOT. Subject to availability. Times are subject to change. Guests may only enter the virtual queue once per day.

Join Virtual Queue My Queues >

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EPCOT

Loading...

Attractions

Remy's Ratatouille Adventure

Any Height

Next Queue Opens: 7:00 AM

Confirm Your Party

How to Experience

Guests can request to join the virtual queue at 7:00 AM (valid theme park ticket and Disney Park Pass reservation to EPCOT required) or 1:00 PM after entering EPCOT.

Park reservations and virtual queue are subject to availability and Guests may only enter the virtual queue once per day.

Review Details

Important Next Steps

At 1:00 PM, pull-to-refresh or tap the “Refresh” button below. Then, tap the “Join Queue” button as soon as it appears.

Virtual Queue

Star Wars: Rise of the Resistance

40" (102cm) or taller

Disney's Hollywood Studios

Valid on: Today, Aug 26, 2021

How to Experience

Our 7:00 AM boarding group distribution for Star Wars: Rise of the Resistance is complete.

Once inside Disney's Hollywood Studios, please

Tap “Refresh” at 1:00 PM to launch joining process.

Refresh

Review Details

Virtual Queue

Star Wars: Rise of the Resistance

40" (102cm) or taller

Disney's Hollywood Studios

Valid on: Today, Aug 26, 2021

How to Experience

Our 7:00 AM boarding group distribution for Star Wars: Rise of the Resistance is complete.

Once inside Disney's Hollywood Studios, please

check back here at 1:00 PM for another opportunity to join the virtual queue for Star Wars: Rise of the Resistance if you have not already joined a boarding group.

Your Party (1) Change Party

Join Virtual Queue

* **Insider Tip:** You can arrive hours after your return time window. So, no need to rush or change your existing plans.